

# WARRANTY

HOT SPOT® INTERNATIONAL LIMITED

— ENGLISH —

— ENGLISH —

— FRANÇAIS —

— DEUTSCH —

— NEDERLANDS —

— ESPAÑOL —

— ITALIANO —

## 3 Year structural warranty

The surface material is structurally warranted not to leak for a period of three years from the spa's purchase date. The surface is non-permeable and will not absorb odors, bacteria or pollutants. Incidental scratches or scuffs to the shell and surface finish are not covered under this warranty, as they can occur under normal use conditions.

## 2 Year surface warranty

Watkins Manufacturing Corporation warrants the surface material of the Hot Spot® Portable Spa not to peel, crack, wrinkle, blister, yellow, efface, or delaminate for a period of two years from the spa's purchase date.

## 2 Year component warranty

Watkins Manufacturing Corporation warrants the electrical components, pump, and other original factory installed components against malfunction, leaking or defects in material or workmanship for a period of two years from the spa's purchase date. Dealer installed options are warranted per individual item(s) and are excluded from the two year component warranty. Filters and pillows are considered depreciable items. Natural fading and aging can occur. They are not covered under this warranty.

## 2 Year No-Fault® heater warranty

Watkins Manufacturing Corporation unconditionally warrants the No-Fault heater against any failure that would require replacement. This warranty's duration is equal to the time period identified in the Component Warranty above. The warranty defines unconditional as warranty coverage without exception provided that the component has failed to operate properly within the spa's system. This means that conditions that would normally invalidate the limited warranty, such as water chemistry damage, do not apply to the No-Fault heater.

## 2 Year no leak warranty

Watkins Manufacturing Corporation warrants the Hot Spot spa not to leak for a period of two years from its purchase date. This warranty specifically covers leaks from the wall fittings, jet fittings, internal plumbing, internal glue joints, glue or pipe connections within the equipment compartment and all other bonded parts including the filter compartment and light lens.

## Extent of warranty

This warranty extends only to the original consumer purchaser of the Hot Spot spa when purchased and originally installed within the country of purchase or, in case of spas purchased in the EU, when originally installed within the EU.

The Hot Spot spa warranty terminates upon any transfer of ownership or if the spa is installed or relocated outside the boundaries of the country of purchase or, in case of spas purchased in the EU, if the spa is installed or relocated outside the EU by the original consumer purchaser prior to the expiration of the warranty period.

## Warranty performance

In the event of any malfunction or defect covered under the terms of this warranty; contact a Factory Authorized Service Center (selling dealer) who sold you the spa. There will be no charge for the parts or labor to repair the Hot Spot or its components. Service Centers reserve the right to assess reasonable call out fees or travel charges based upon their individual policies. The original consumer purchaser is responsible for freight or transportation costs if any

**HOT SPOT**  
®

From the makers of Hot Spring® Portable Spas

WATKINS MANUFACTURING CORPORATION  
1280 Park Center Drive, Vista, CA 92081, USA



defective components are required to be returned to the Factory Authorized Service Center for repair or replacement.

In the event the consumer purchaser should be unable to either obtain service or satisfactory service from a Factory Authorized Service Agent, notify the Service Department of Watkins Manufacturing Corporation. Written notice of any malfunction or defect must be given within ten (10) days of the time the malfunction is discovered, and must be accompanied by the original consumer purchase receipt of the spa which shows the date of purchase.

Notice must be given to Watkins Manufacturing Corporation, 1280 Park Center Drive, Vista, California, 92081, Attn: International Customer Service Manager. Watkins Manufacturing Corporation reserves the right to inspect the malfunction or defect on location or request the return of the component(s) for repair or replacement. Fax 1-760-598-8670.

### Acts invalidating warranty

This warranty is void if this Hot Spot spa has been improperly installed, subjected to alteration, misuse or abuse, or if any repairs on the spa are attempted by anyone other than an authorized representative of Watkins Manufacturing Corporation. Alteration shall include any component or plumbing change, electrical conversion, or the addition of any non-approved\* sanitation or water purification device or heating system which contributes to a component or unit failure or unsafe operating system. Misuse and abuse shall include any operation of the spa other than in accordance with Watkins Manufacturing Corporation's printed instructions, or use of the spa in an application for which it is not designed. Specifically: use of the spa in a non-residential application; damage caused by operation of the spa outside the specified voltage requirements (115v or 230v  $\pm$  10%) or operation\*\* of the spa at water temperatures outside the range of 0°C and 48°C; damage caused by voltage spikes or "brown-out" conditions; damage caused by dirty, clogged or calcified filter cartridges (see Spa Care and Maintenance instructions in the Owner's Manual); damage to the spa surface caused by the use of tri-chloro chlorine, chemical tablets in a floater, acid, or any other spa sanitizing chemicals or spa surface cleaners which are not recommended by Watkins Manufacturing Corporation; damage caused by allowing undissolved spa sanitizing chemicals to lie on the spa surface (no spa material can withstand this kind of abuse); damage to components (excluding the

No-Fault heater) or spa surface caused by improper pH balance or other improper water chemistry maintenance; and damage to the spa surface caused by leaving spa uncovered while empty of water and in direct exposure to sunlight (this may cause solar heating distress) are considered abuses and may invalidate this warranty. Acts of nature, and damage caused by animals, rodents, and insects are considered abuses and are not covered under this warranty.

The filter lid on the spa is not designed to support heavy weight loads and should not be used as a seat. In extreme cases the lid could crack and break. This occurrence is considered abuse and is not covered under this warranty.

\*\*Operation of the spa does not mean "use" of the spa! Watkins Manufacturing Corporation does not recommend using the spa if the water temperature is above or below the spa's control panel temperature range.

### Disclaimers

**Watkins Manufacturing Corporation shall not be liable for loss of use of the Hot Spot spa or other incidental, consequential, special, indirect, or punitive costs, expenses or damages, which may include but are not limited to the removal of a permanent deck or other custom fixture or the necessity for crane removal.** Any implied warranty shall have a duration equal to the duration of the applicable warranty stated above. **Under no circumstances shall Watkins Manufacturing Corporation or any of its representatives be held liable for injury to any person or damage to any property, however arising. None of the provisions of this warranty shall exclude or limit the statutory warranty claims of the purchaser.**



\*Watkins Manufacturing Corporation maintains a list of approved spa and water maintenance products and accessories and reserves the right to withhold warranty payments for damage caused by spa and water maintenance products or accessories not included on this approved list. To obtain warranty approval on any accessory or add-on, contact the International Customer Service Manager at the fax number listed above, prior to its installation.

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